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## 2018 Library-Wide Statistics (Detailed)

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CSU Libraries Monthly Statistics  
FY 2018

RESEARCH CLINIC	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	TOTAL
<b>QUERY TYPE</b>													
Directional	24	116	73	92	85	14	37	82	47	53	33	28	684
Informational	64	262	129	182	182	64	105	148	93	118	123	98	1568
Instructional	25	160	83	90	103	15	55	81	47	54	29	32	774
Research	17	64	60	37	38	6	14	45	28	38	11	27	385
Technology	59	136	125	137	143	37	86	90	60	85	56	105	1119
Miscellaneous	13	28	26	20	22	6	3	28	26	27	13	8	220
Non-CSU log-on/ No Data	89	29	17	4	20	14	15	4	7	18	9	2	228
<b>TOTAL</b>	<b>291</b>	<b>795</b>	<b>513</b>	<b>562</b>	<b>593</b>	<b>156</b>	<b>315</b>	<b>478</b>	<b>308</b>	<b>393</b>	<b>274</b>	<b>300</b>	<b>4978</b>
<b>METHOD</b>													
In-person	259	611	406	482	488	112	228	376	230	297	183	216	3888
Telephone	13	45	22	19	21	9	9	21	18	13	20	25	235
Email	9	19	15	18	11	3	21	37	28	32	31	22	246
Text a Librarian	0	24	14	9	15	10	7	4	5	13	15	5	121
Chat	9	86	41	29	37	13	35	38	20	23	21	30	382
No Data	1	32	15	5	21	9	15	2	7	15	4	2	128
<b>TOTAL</b>	<b>291</b>	<b>817</b>	<b>513</b>	<b>562</b>	<b>593</b>	<b>156</b>	<b>315</b>	<b>478</b>	<b>308</b>	<b>393</b>	<b>274</b>	<b>300</b>	<b>5000</b>
<b>SHELVING/FILING</b>													
Reference	78	72	50	20	20	0	21	65	35	26	15	6	408
Indexes	2	0	3	0	0	0	0	2	0	0	0	0	7
ISAC	N/A	0	0	0	0	0	0	0	0	0	0	0	0
Ready reference	1	0	1	3	0	0	0	1	1	0	0	0	7
Microform	0	73	68	86	24	0	0	6	12	9	5	3	286
ERIC	2	0	0	0	0	0	0	0	0	0	0	0	2
LAC	2	0	0	0	3	0	0	0	0	0	0	0	5

BIBLIOGRAPHIC INSTR.	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	TOTAL
<b>COURSE-SPECIFIC</b>													
Number of courses	1	14	5	9	2	1	3	11	2	0	1	0	49
Number of hours taught	25m	11h 10m	5h 45m	6h 25m	2h 15m	40m	1h 35m	8h 10m	2h 30m	0	30m	0	0
Number of students	6	341	258	85	31	27	62	250	45	0	21	0	1126
<b>FIRST YEAR EXPERIENCE (FYRS)</b>													
Number of courses	0	0	0	3	3	0	0	0	0	1	0	0	7
Numbers of hours taught	0	0	0	2h 5m	2h 30m	0	0	0	0	50m	0	0	0
Number of students	0	0	0	55	58	0	0	0	0	12	0	0	125



FY2016 Detailed 3

Directional	6	42	9	7	6	0	25	54	51	31	13	7	251
Informational	47	169	43	38	48	15	128	157	165	75	51	56	992
Instructional	1	17	3	4	1	0	20	10	18	6	2	7	89
Laptop Check-out	1	11	7	1	0	1	8	16	9	3	0	0	57
Lab Assistance	5	7	7	6	1	1	9	4	6	1	2	2	51
Reserves	0	1	0	0	0	0	15	17	6	1	0	0	40
Change	10	3	0	3	1	3	5	9	9	7	1	6	57
Equipment	2	3	1	1	0	0	4	23	10	6	0	1	51
Other	1	7	3	7	1	3	10	40	35	15	7	8	137
No Data	0	8	3	0	2	1	0	3	7	6	2	0	32
<b>TOTAL</b>	<b>73</b>	<b>268</b>	<b>76</b>	<b>67</b>	<b>60</b>	<b>24</b>	<b>224</b>	<b>333</b>	<b>316</b>	<b>151</b>	<b>78</b>	<b>87</b>	<b>1757</b>
<b>METHOD</b>													
Phone	39	88	22	30	44	12	33	66	91	44	38	41	548
<b>TOURS</b>													
Number of tours	0	0	0	0	0	0	0	0	0	0	0	0	0
Number of tour guests	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>GATECOUNT</b>													
Main Library	11,152	28,428	32,739	54,005	28,119	12,432	19,908	29,914	24,873	30,747	19,405	8,895	300,617
<b>CIRC CHARGES</b>													
Basic Charges	792	2,961	6,194	6,592	5406	2502	4,407	4940	4369	6,429	3396	619	32,860
Laptops and ChromeBooks	241	1188	3,075	2,816	1909	883	610	1735	1488	2113	1142	101	17301
On-site Renewals	18	65	33	63	34	24	52	57	78	41	32	19	516
Online Renewals	42	123	87	100	138	50	124	88	198	224	47	102	1323
Total renewals	60	188	120	163	172	74	176	145	276	265	79	121	1839

FY2016 Detailed 4

Charges & Renewals	852	3,149	6,314	6755	5578	2576	4583	5085	4645	6694	3475	740	50446
<b>GIL EXPRESS</b>													
Remote charges	0	0	0	0	0	0	28	22	26	12	16	5	109
CSU borrows	0	0	0	0	0	0	23	0	0				23
TOTAL	0	0	0	0	0	0	51	22	26	12	16	5	132

MUSIC LIBRARY	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	TOTAL
<b>QUERY TYPE</b>													
Directional	2	17	6	5	4	1	3	8	4	6	1	2	59
Informational	19	67	37	36	40	10	20	23	18	21	22	21	334
Instructional	1	74	14	20	10	4	3	4	4	10	11	4	159
Research	1	13	5	6	4	1	1	8	6	4	5	1	55
Non-CSU Logon	0	7	2	0	5	2	0	0	3	1	3	2	25
Making change	1	3	1	4	4	1	0	1	3	4	2	5	29
Faxing	0	0	0	0	0	0	0	0	0	0	0	0	0
Tech Failure	1	7	2	9	1	2	3	0	2	0	1	1	29
No Data	0	0	0	2	0	0	2	2	0	0	0	1	7
Miscellaneous	0	60	57	49	45	32	36	41	38	28	25	11	422
TOTAL	25	248	124	131	113	53	68	87	78	74	70	48	1119
<b>METHOD</b>													
Telephone	4	7	8	4	8	1	5	5	2	4	4	4	56
Email	0	1	0	0	1	1	1	0	0	0	0	2	6
<b>PATRONS</b>													
Non-CSU log-on	0	7	2	0	5	2	0	5	3	1	8	9	42
<b>GATECOUNT</b>													
Music Library	7356	6886	9616	11468	9251	1725	4671	9212	8839	9631	4469	2873	85997
<b>TOURS</b>													
Number of tours	0	0	0	0	0	0	0	0	0	0	0	0	0
Number of tour guests	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>WEBSITE</b>													
Users	120	474	394	404	410	221	329	371	471	383	318	222	4117
Sessions	162	721	607	681	709	350	528	613	720	627	528	405	5970
Page Views	500	926	792	935	1386	441	701	753	882	762	696	489	9263

INTERLIBRARY LOAN	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	TOTAL
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FY2016 Detailed 5

<b>BORROWED ITEMS</b>													
Books borrowed	18	23	13	49	9	0	7	41	36	17	14	19	246
Articles borrowed	46	14	51	22	36	0	36	56	38	22	30	47	398
Total borrowed	64	37	64	71	24	0	43	97	74	39	44	66	623
<b>LENT ITEMS</b>													
Books lent	38	41	56	39	36	14	45	60	38	33	52	36	488
Articles lent	29	20	34	44	40	14	42	21	53	53	43	23	416
Total lent	67	61	90	83	76	28	87	81	91	86	95	59	904
TOTAL Transactions	131	98	154	154	100	28	130	178	165	125	139	125	1527
<b>UNFILLED REQUESTS</b>													
Borrows unfilled	21	56	52	31	20	3	9	139	25	9	9	16	390
Lend requests unfilled	92	82	99	131	95	30	119	29	135	138	37	89	1076
TOTAL Unfilled	113	138	151	162	115	33	128	168	160	147	46	105	1466
<b>GOVERNMENT DOCS</b>													<b>TOTAL</b>
Items received	8	8	3250	3251	3258	856	796	785	704	871	1074	1335	16196
Items discarded	0	0	0	0	0	0	0	0	0	2	0	1642	1644
Number of click-throughs to online	1	3	2	10	3	1	6	4	3	7	2	1	43

<b>PERIODICALS</b>	<b>Jul-17</b>	<b>Aug-17</b>	<b>Sep-17</b>	<b>Oct-17</b>	<b>Nov-17</b>	<b>Dec-17</b>	<b>Jan-18</b>	<b>Feb-18</b>	<b>Mar-18</b>	<b>Apr-18</b>	<b>May-18</b>	<b>Jun-18</b>	<b>TOTAL</b>
<b>ITEMS TO BINDERY</b>													
Bound	0	0	0	0	6	0	0	0	0	0	0	0	6
Theses/dissertations	20	10	4	0	8	12	55	0	2	4	46	4	165
<b>Item TOTAL to bindery</b>													<b>171</b>
<b>MENDING</b>													
Items	0	0	183	67	81	61	36	46	8	18	29	0	<b>529</b>
<b>WITHDRAWN</b>													
Bound item	0	0	0	0	0	0	0	0	0	0	0	0	0
Microfilm item	0	0	0	0	0	0	0	0	0	4041	0	0	4041
Microfiche item	0	0	0	0	0	0	0	0	0	0	0	22361	22361
Journal title	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Title TOTAL Withdrawn</b>													<b>0</b>
<b>Item TOTAL Withdrawn</b>													<b>4041</b>
<b>ADDED</b>													
Microfilm items	0	0	3	0	0	1	0	2	0	0	1	2	9
Journal items	87	101	86	107	98	50	150	97	108	109	96	83	1172









FY2016 Detailed 9

Sheet Music title	0	36	0	0	0	45	3	0	73	0	71	0	228
Sheet Music item	0	40	0	0	0	47	3	0	82	0	80	0	252
<b>Sheet Music Title TOTAL Added</b>													<b>228</b>
<b>Sheet Music Item TOTAL Added</b>													<b>252</b>
<b>ADDS</b>													
Adds title	0	0	0	0	0	0	0	0	0	0	0	0	0
Adds item	0	0	0	0	0	0	0	0	0	0	0	0	0
Gift adds title	0	0	0	0	0	0	0	0	0	0	0	0	0
Gift adds item	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Adds Title TOTAL Added</b>													<b>0</b>
<b>Adds Item TOTAL Added</b>													<b>0</b>
<b>SCORE</b>													
New score title	0	4	215	215	0	0	2	37	0	9	26	0	508
New score item	0	4	247	259	0	0	2	40	0	14	26	0	592
New score pieces	0	43	0	0	0	0	0	0	0	0	0	0	43
Gift score title	104	44	0	0	228	115	220	125	268	13	235	16	1368
Gift score item	109	0	0	0	262	128	236	135	285	13	252	18	1438
Gift score pieces	0	0	0	0	0	0	0	0	0	0	0	0	0
Withdrawn score title	6	1	0	2	15	0	0	0	0	0	2	0	26
Withdrawn score item	6	1	0	3	16	0	0	0	0	0	2	0	28
Withdrawn score pieces	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>SCORE Title TOTAL ADDED</b>													<b>1876</b>
<b>SCORE Item TOTAL Added</b>													<b>2030</b>
<b>SCORE Pieces TOTAL Added</b>													<b>43</b>
<b>SCORE Title TOTAL Withdrawn</b>													<b>26</b>
<b>SCORE Item TOTAL Withdrawn</b>													<b>28</b>
<b>SCORE Pieces TOTAL Withdrawn</b>													<b>0</b>
<b>CD</b>													
New CD title	0	138	0	1	0	0	0	6	0	1	0	1	147
New CD item	0	139	0	1	0	0	0	6	0	1	0	1	148
New CD pieces	0	288	0	2	0	0	0	9	0	2	0	2	303
Gift CD title	129	0	1	9	5	25	2	10	7	0	4	0	192
Gift CD item	145	0	1	16	5	25	2	10	7	0	4	0	215
Gift CD pieces	288	0	2	17	5	49	4	8	8	0	6	0	387
Withdrawn CD title	0	0	0	0	0	2	0	0	18	0	0	0	20
Withdrawn CD item	0	0	0	0	0	5	0	0	18	0	0	0	23

FY2016 Detailed 10

Withdrawn CD pieces	0	0	0	0	0	5	0	0	36	0	0	0	41
<b>CD Title TOTAL Added</b>													<b>339</b>
<b>CD Item TOTAL Added</b>													<b>363</b>
<b>CD Pieces TOTAL Added</b>													<b>690</b>
<b>CD Title TOTAL Withdrawn</b>													<b>20</b>
<b>CD Item TOTAL Withdrawn</b>													<b>23</b>
<b>CD Pieces TOTAL Withdrawn</b>													<b>41</b>
<b>SOM CD</b>													
SOM CD title	0	21	128	6	5	7	1	7	28	9	1	18	231
SOM CD item	0	25	128	6	5	8	1	9	28	10	1	19	240
SOM CD pieces	0	50	256	12	10	10	2	14	17	20	2	38	431
<b>SOM CD Title TOTAL Added</b>													<b>231</b>
<b>SOM CD Item TOTAL Added</b>													<b>240</b>
<b>SOM CD Pieces TOTAL Added</b>													<b>431</b>
<b>CD-ROM</b>													
New CD-ROM title	0	0	0	0	0	0	0	0	0	0	0	0	0
New CD-ROM item	0	0	0	0	0	0	0	0	0	0	0	0	0
New CD-ROM pieces	0	0	0	0	0	0	0	0	0	0	0	0	0
Gift CD-ROM title	0	0	0	0	0	0	0	0	0	0	0	0	0
Gift CD-ROM item	0	0	0	0	0	0	0	0	0	0	0	0	0
Gift CD-ROM pieces	0	0	0	0	0	0	0	0	0	0	0	0	0
Withdrawn CD-ROM title	0	0	0	0	0	0	0	0	0	0	0	0	0
Withdrawn CD-ROM item	0	0	0	0	0	0	0	0	0	0	0	0	0
Withdrawn CD-ROM pieces	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>CD-ROM Title TOTAL Added</b>													<b>0</b>
<b>CD-ROM Item TOTAL Added</b>													<b>0</b>
<b>CD-ROM Pieces TOTAL Added</b>													<b>0</b>
<b>CD-ROM Title TOTAL Withdrawn</b>													<b>0</b>
<b>CD-ROM Item TOTAL Withdrawn</b>													<b>0</b>
<b>CD-ROM Pieces TOTAL Withdrawn</b>													<b>0</b>
<b>LP</b>													
LP title	0	143	0	0	0	0	0	0	0	0	0	0	143
LP item	0	159	0	0	0	0	0	0	0	0	0	0	159
LP pieces	0	258	0	0	0	0	0	0	0	0	0	0	258
Withdrawn LP title	0	0	70	0	0	0	208	76	0	0	0	0	354
Withdrawn LP item	0	0	70	0	0	0	233	76	0	0	0	0	379
Withdrawn LP pieces	0	0	94	0	0	0	335	93	0	0	0	0	522





FY2016 Detailed 13

<b>DVD Pieces TOTAL Added</b>														<b>1</b>
<b>DVD Title TOTAL Withdrawn</b>														<b>0</b>
<b>DVD Item TOTAL Withdrawn</b>														<b>0</b>
<b>DVD Pieces TOTAL Withdrawn</b>														<b>0</b>
<b>VHS</b>														
New VHS title	1	0	0	0	0	0	0	0	0	0	0	0	0	1
New VHS item	1	0	0	0	0	0	0	0	0	0	0	0	0	1
New VHS pieces	1	0	0	0	0	0	0	0	0	0	0	0	0	1
Gift VHS title	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Gift VHS item	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Gift VHS pieces	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Withdrawn VHS title	0	0	0	0	0	0	0	0	0	0	0	1	0	1
Withdrawn VHS item	0	0	0	0	0	0	0	0	0	0	0	1	0	1
Withdrawn VHS pieces	0	0	0	0	0	0	0	0	0	0	0	1	0	1
<b>VHS Title TOTAL Added</b>														<b>1</b>
<b>VHS Item TOTAL Added</b>														<b>1</b>
<b>VHS Pieces TOTAL Added</b>														<b>1</b>
<b>VHS Title TOTAL Withdrawn</b>														<b>1</b>
<b>VHS Item TOTAL Withdrawn</b>														<b>1</b>
<b>VHS Pieces TOTAL Withdrawn</b>														<b>1</b>
<b>GATE COUNT</b>														
Einstein's Main Library (Entering)	0	10,892	12,952	14,410	10853	3475	6073	13,311	11044	13173	6010	1468	103661	

<b>WEBSITE</b>														
Users	1677	2656	2600	2577	2315	1309	1954	2810	2735	3003	2295	1723	27654	
Sessions	3410	5147	5372	5901	5360	2722	4091	6550	5796	6415	4527	3506	58797	
Page Views	5733	8551	2629	9260	8177	4182	6256	9643	8737	9525	6516	5510	84719	











































