

Spring 2017

Simon Says (Spring 2017)

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SIMON SAYS

CSU Libraries

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of the CSU Libraries

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Editor:
David Owings



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ExLibris Alma

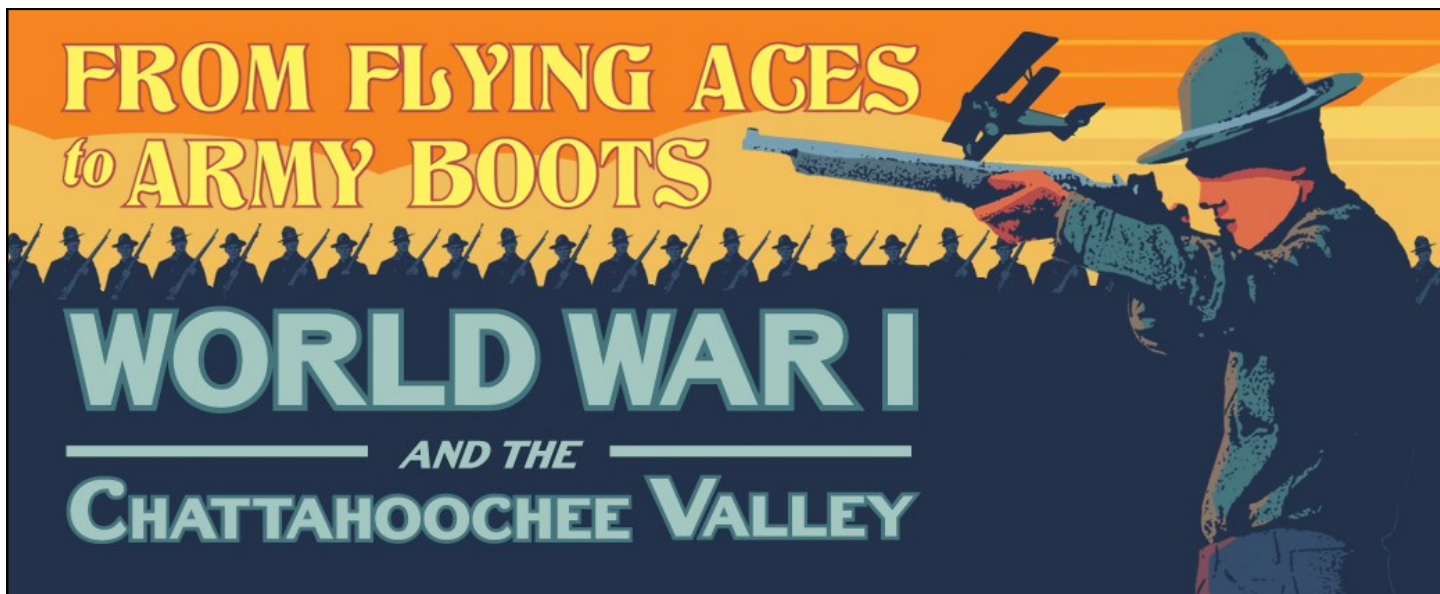
The Next Generation Library System: Alma

Over the past year, CSU Libraries has been preparing to transition to a new system called Alma. CSU is making this transition as part of a broader University System of Georgia initiative. All libraries within the USG are moving to Alma meaning that we will truly have an integrated library catalog connecting the resources of all USG member institutions. The new system will officially go live on May 26, 2017, so over the coming summer months, you will see some changes in how you access library resources. These changes include a completely new user interface as well as a host of new services and features.

The Alma system, with its cloud-based environment, brings CSU and other USG institutions to the forefront of next generation library technology. Many of its features will greatly increase our own staff's efficiencies improving workflows and other "behind-the-scenes" tasks, but many more directly impact the user experience. Perhaps the most used resource, the GIL-Find catalog, is getting a makeover. GIL-Find will be using a new user interface called Primo. Unlike in the current catalog, the new Primo interface allows patrons to search for both print and electronic resources at the same time. Users will also be able to search across the entire University System of Georgia's libraries and request resources from them seamlessly via GIL Express. With Primo, patrons will also be able to log into their library accounts using their current MyCSU credentials rather than having to use a separate library account.

During the transition to ALMA and Primo, no downtime is expected. CSU faculty, staff, and students should continue to receive the same library services as before. However, as with any newly implemented system, bugs and glitches may occur. If you experience anything unusual or simply would like help familiarizing yourself with the system changes, please do not hesitate to give us a call at: 507-8671.

- Jackie Radebaugh, Head of Technical Systems and Services



CSU Archives Commemorates WW1 With the Columbus Museum

The Columbus Museum's latest exhibition *From Flying Aces to Army Boots: World War I and the Chattahoochee Valley* looks at the local area home front after America entered the war in 1917. The experiences of local soldiers who fought in World War I receive special attention, as well as the impetus for the creation of Camp (now Fort) Benning at the end of the war as a U.S. Army infantry training school. African Americans' service in the war, the life and career of Columbus native and French flying ace Eugene Bullard, and women's volunteer service at home and abroad are showcased. The exhibit draws upon the collections of the CSU Archives featuring letters, photographs, Red Cross memorabilia, and other items documenting the area during World War I. According to Rebecca Bush, curator of history at the Columbus Museum, "Material from the CSU Archives greatly enhances the story of the Columbus home front, especially fundraising and Red Cross education efforts, in the Museum's WWI exhibition. As a frequent researcher at the Archives, I appreciate the staff's willingness to share information and resources, and this new exhibit marks another successful partnership between our cultural organizations." On July 25 at noon at the Columbus Museum, Bush and CSU archivist David Owings will speak about Columbus' WWI home front in a joint lecture that is free and open to the public. *From Flying Aces to Army Boots* will be on view until August 27.

Also on loan to the Columbus Museum are items documenting Carson McCullers and those close to her in the exhibit *The We of Me: The Chosen Families of Carson McCullers*. This exhibition examines McCullers' childhood in Columbus, her circle of friends in New York, and the influence of these two different worlds in her writing. It will be on display until May 21.

- David Owings, Archivist



Columbus resident Troy Ensley seen here in his military uniform, ca 1918.


Library Assessment — Ensuring Quality Resources and Services for CSU

Over the past year CSU Libraries has embarked on a comprehensive assessment. There have been many changes since the last assessment including the building of the mezzanine, renovation of the first floor and basement areas to make room for more student seating, and expanded hours during the week to 2 am. CSU Libraries on both campuses now offer flexible seating for over 900 students. On main campus, students can choose between collaborative work areas on the 1st floor as well as “quiet” study space on the second and third floors. In addition to the furnishings, Schwob Library now offers a full service coffee shop. Technology has also been greatly expanded during this time period with wireless Internet access in all areas and over 428 computers including laptops and other mobile computing devices as well as greatly expanded access to online resources such as electronic journals and eBooks. Portable whiteboards provide students with opportunities for creative collaboration. Students have responded well to these changes with now over 444,869 visits per year and growing or approximately 10,000 visits a week. In addition, students and faculty have 24/7 access to the online resources of CSU Libraries and in the last year conducted over 6 million searches of licensed resources. Outside of class times there are no other programs of service at Columbus State with this level of student and faculty engagement on a daily basis.


Library assessment is an ongoing process, and we will be continually reflecting on the resources and services we offer seeking ways to improve student success and enhance faculty’s curriculum. The full report of this year’s assessment is available at: https://library.columbusstate.edu/about_us/library_survey/index.php. The infographic below was also created to highlight our current offerings.

- Mark Flynn, Dean of Libraries


CSU LIBRARIES VISION




2
Two locations: Simon Schwob Memorial Library (Main Campus) and the CSU Music Library (RiverPark Campus) totaling **88,000** square feet




The two libraries offers flexible seating for over **900** students distributed among collaborative study areas, over **30** group study rooms and personal quiet study carrels




CSU Archives houses more than **7,500** cubic feet of archival materials in more than **500** distinct collections including primary source materials such as letters, journals, maps, blueprints, photographs and audio recordings




The library hosts over **444,869** student visits per year and growing; averaging over **10,000** visits a week. The reference staff provided assistance for solving over **16,000** research problems last year. Libraries are open **104** hours per week. Online resources are available **24/7**




- **96%** of students expressed satisfaction with CSU Libraries services and collections
- **96%** of library users find the online resources the most helpful service offered
- **93%** of users use the library computers
- **81%** of students say they earned a better grade on a research assignment because of library support



CSU Libraries offers access to over **428** computers including lab workstations, laptops, and Google Chromebooks. **50%** of library circulation is made up of laptops checked out to students




Last year **850** students participated in the CSU Libraries instruction program. In addition, students who complete the LIBR1105 “Research Methods” course have higher graduation success rates than students who choose not to enroll



CSU Libraries are equipped with technology to support the 21st century learner. In addition to computer labs and laptops for check-out, the libraries provide access to WiFi, walk up scanners and charging stations for mobile devices. Virtual library services are available whenever the library is open and include “Ask a Librarian,” “live chat,” and “live text” services

We connect students with the best learning materials and resources necessary to be successful in their curriculum, instruction, problem solving as well as lifelong learning



COLUMBUS STATE UNIVERSITY

UITS Computer Lab Moves to the Library

The Main Campus Help Desk, Repair Shop, and Open Computer Lab are now located in the Schwob Library. The move opens up the previous computer lab in CCT to make room for a specialized cybersecurity lab. The new open lab in the library offers over seventy computers for students, faculty, and staff usage. Additionally, both the Help Desk and Repair Shop offer technology assistance to every student, faculty, and staff member. The Repair Shop is a free service for currently enrolled students to receive assistance with their technological needs. This service is paid for by the student technology fee. There are no charges for labor, with the exception of faculty and staff member personal devices. The technicians who work at the Repair Shop are all students, and are trained to perform all of the services offered. The Help Desk and Repair Shop can be contacted at:

Help Desk

Phone: 706-507-8199

Email: helpdesk@columbusstate.edu

Repair Shop

Phone: 706-507-8140

Email: repair_shop@columbusstate.edu



Above: Before and During Construction. **Below:** New UITS Computer Lab and Help Desk



Virtual Reference: Meeting the Needs of River Park and Online Students

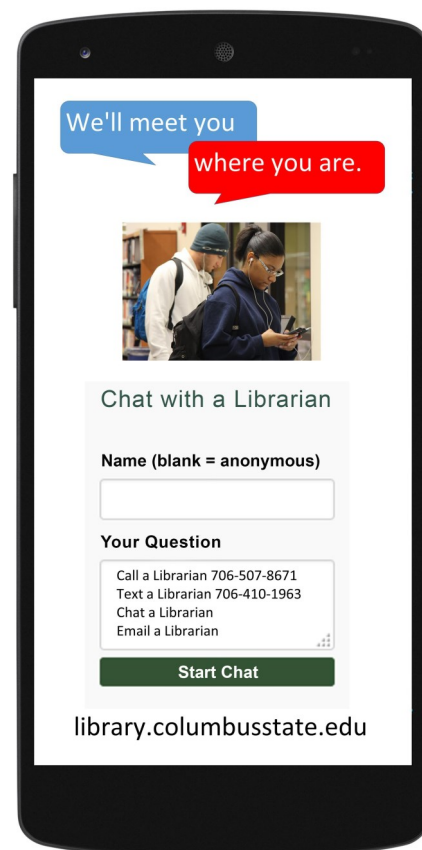
In order to better meet the needs of our patrons at remote locations, including at the River Park campus, and online users abroad, CSU Libraries has strengthened its focus on providing quality virtual reference services. In addition to emails and phone calls, users can now text and chat with reference librarians who can help them navigate library resources including often complex GALILEO databases. To text a librarian, send a text message to 706-410-1963. To chat with a librarian visit our website, library.columbusstate.edu, and enter your question into the chat box on the right-hand side of the home page. Please note that currently this service is not always available. Chat hours are:

- Mon-Thurs - 8:30am-1:30am
- Fri - 8:30am-4:30pm
- Sat - 10:30am-5:30pm
- Sun - 2:30pm- 11:30pm

New Print Acquisitions

In addition to our growing collection of electronic databases, ebooks, and other electronic resources, CSU Libraries is continually developing its collection of print books ensuring our patron's needs are met and that we reflect current research and scholarship. Below are just a few of our most recent print acquisitions.

- Hiring the Black Worker: The Racial Integration of the Southern Textile Industry, 1960-1980
- Making a New South: Race, Leadership, and Community after the Civil War
- Testing the New Deal: The General Textile Strike of 1934 in the American South
- Georgia Women: Their Lives and Times
- The School of the Americas: Military Training and Political Violence in the Americas
- Emigration to Liberia: From the Chattahoochee Valley of Georgia and Alabama, 1853-1903
- Comparative Politics: Integrating Theories, Methods, and Cases
- Unleashing Demons: The Inside Story of Brexit
- Six Capitals, or Can Accountants Save the Planet?: Rethinking Capitalism for the Twenty-First Century
- Detox Your Writing: Strategies for Doctoral Researchers
- Emotions, Learning, and the Brain: Exploring the Educational Implications of Affective Neuroscience
- Head First Python
- Ranger: A Soldier's Life
- Structural Design for the Stage
- Computer Architecture and Security: Fundamentals of Designing Secure Computer Systems
- Freedom is a Constant Struggle: Ferguson, Palestine, and the Foundations of a Movement
- Lost Secrets of Master Musicians: A Window into Genius
- Max Beckmann at the Saint Louis Art Museum: The Paintings
- American Immigration and Citizenship: A Documentary History
- Handbook of Freshwater Fishery Biology, Life History Data on Freshwater Fishes of the United States and Canada, Exclusive of the Perciforms
- Evidence-Based Medicine: How to Practice and Teach It, 4th Edition



Library Spotlight: Departmental News and Highlights

New Faculty Cataloger: Amy Parsons

CSU Libraries welcomes our newest faculty member, Amy Parsons, serving as our new cataloger. As a member of the Technical Systems and Services department, she works behind the scenes to ensure that library resources, such as books and journals, are easy to find.

Before coming to Columbus State, Amy worked for twelve years at Otterbein University as a reference librarian and cataloger. Before Otterbein, Amy worked at Chapman University in Orange, California as a cataloger. Amy received her MLIS (Masters of Library and Information Science) degree from San Jose State University in 2002. One of the reasons why she likes librarianship is that she has opportunities to learn new things every day. Amy moved to Columbus with her husband, James, and cat, Brody, from Columbus, Ohio in December, 2016. She is excited that she missed the cold Ohio winter this year. She looks forward to learning more about Columbus, Georgia and meeting new people as well as becoming more engaged in activities at CSU, specifically the many professional development opportunities here at Columbus State.



Amy Parsons

706-507-8677

parsons_amy1@columbusstate.edu

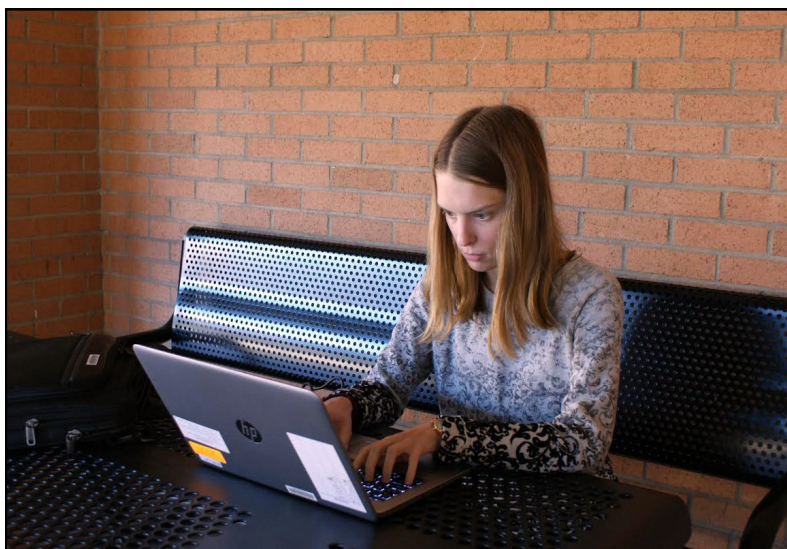
New Library Policies: Noise Complaints and Lost Book Notices

While CSU Libraries supports and encourages active learning through group collaboration we respect that many of our users require quiet study space to focus. We have revised our noise policy in an attempt to control noise levels in the library, and we will be enforcing it more strictly than in the recent past. The second and third floors are designated quiet spaces whereas the first floor is designed for group work and as a result is not intended to be a quiet area. If noise is at a disruptive level, please report it to Library staff and it will be addressed.

The Library is currently conducting a thorough review of lost and overdue books. If you have any overdue library books please return them as soon as possible. The Library is currently offering "fee amnesty" for books older than four years and will waive any overdue book fees. In the future, users accumulating \$200 or more in overdue book fines will have their accounts locked preventing them from checking out any other books.

24-Hour Laptop Checkout

Earlier this semester CSU Libraries added 100 new laptop computers that will be available to check out for up to 24 hours at a time and may be taken outside of the library. Seventy-six of these laptops are available in the Simon Schwob Memorial Library on Main Campus and twenty-four are available on the RiverPark campus at the Music Library. In addition to these 100 new laptops, there are an additional fifty-two available in three hour increments for use within the library as well as eighty Chromebooks in circulation, totaling 232 mobile computing resources available for our users.



Upcoming Library Forum Events

Tuesday, March 28, 12:30pm-1:30pm

The Saber: News & Media Literacy—Is the media really biased? What's the deal with fake news? How do I know who is trustworthy? Join *The Saber* for an honest discussion.

Tuesday, April 4, 10:00am-7:00pm

CSU Friends of Libraries Book Sale

Wednesday, April 5, 10:00am-7:00pm

CSU Friends of Libraries Book Sale

Friday, April 7, 9:00am-4:30pm

CSU Friends of Libraries Book Sale—At the River Park Music Library

Monday, April 10, 12:00pm-1:00pm

National Library Week Kick-Off. Celebrate National Library Week with CSU Libraries. Stop by the library veranda at noon for cake and cupcakes and learn about all the ways the library can benefit you.

Monday - Friday, April 10th - 14th

Do you use the library? If you do, you could win a small prize. Prizes will be given out randomly to students, faculty, and staff who check out laptops, ask questions, or use the library in other ways.

Monday - Friday, April 10th - 14th

How Heavy is the Book Bag? Guess how heavy the book bag is and win the book bag, books, and other goodies inside the bag.

Tuesday, April 11, 12:30pm-1:30pm

Languages Out Loud: A public reading event celebrating the languages and literature of the world. A light lunch will be served beginning at 12:00pm.

Wednesday, April 12, 12:30pm-1:30pm

Library Assessment Interest Group

Thursday, April 13, 12:30pm-1:30pm

Celebration of Student Writing

Tuesday, April 18, 12:30pm-1:30pm

Billie Coleman, author of *Central Georgia Textile Mills*, speaks about her new publication. A light lunch will be served beginning at 12:00pm.

Upcoming Library Exhibits

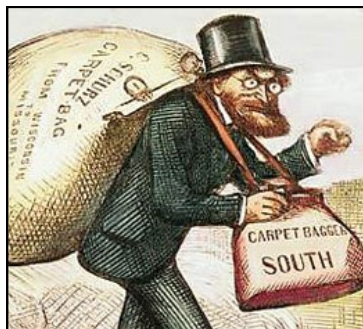


Carson's Columbus: Race, Class, and Gender in 20th Century Columbus

February 2 — April 21

Carson McCullers was born in and grew up in Columbus, Georgia. Her time spent in Columbus had an enormous impact on her life and likewise greatly influenced and informed

her writing. This exhibition looks at the society and culture of the city and shows how Carson drew on her experiences here and connects them to examples from her works such as *The Heart is a Lonely Hunter*, *The Member of the Wedding*, and *The Ballad of the Sad Café*. It will be on display in the first floor library gallery until April 21.



Displaying History: A Look into Everyday Life in Columbus, GA During Reconstruction

April 27 — July 31

On display in the CSU Archives, this exhibit documents the area during the years following the Civil War. *Displaying History* is a guest curated exhibit by Honors College student Jane Mader.

National Library Week

April 9th – 15th



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Prizes All Week!



Simon Schwob Memorial Library
4225 University Avenue
Columbus State University
Columbus, GA 31907

CSU Libraries Connected

CSU Libraries is here to help. Stop by for a visit any time for a one on one visit with one of our subject specialists. You can also connect with us via phone, email, and even text! We are happy to assist in any way possible.

Join us on the Libraries' Facebook and Twitter pages to keep current on all things happening in the library. Connect with your Libraries' events, services, and resources and offer feedback at:

www.facebook.com/CSULibraries

<https://twitter.com/CSULibraries>

